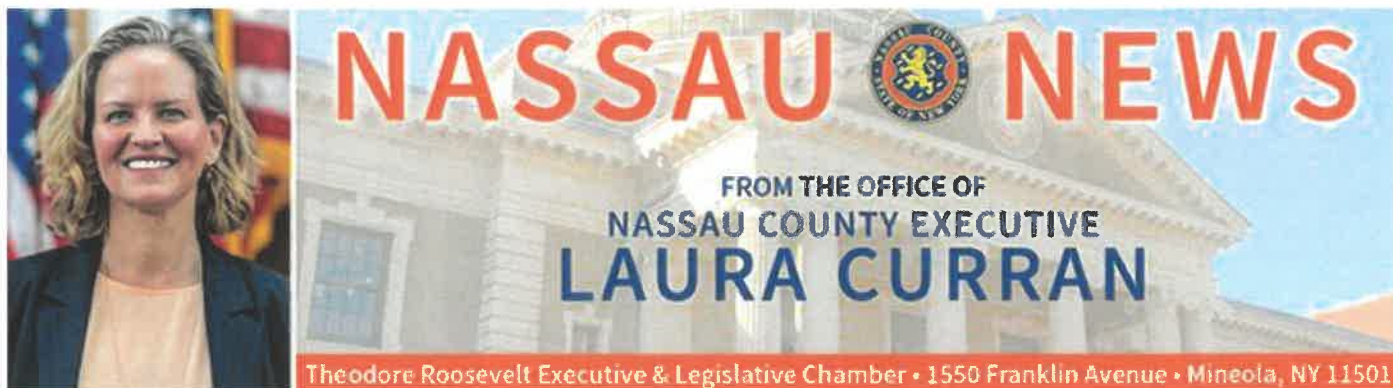


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March 11, 2020

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Dear Neighbor,

We know there has been a rising concern in the community about COVID-19 Coronavirus. We want to assure all residents that the Nassau County Department of Health is closely monitoring the emerging outbreak. Nassau County continues to be in close contact with State and Federal partners in order to ensure the health and safety of all residents.

To assist with addressing concerns, below is a COVID-19 "Frequently Asked Questions" information sheet. For additional questions we encourage you to call the Nassau County Coronavirus Call Center 516-227-9570, Monday-Saturday from 9:00am to 4:45pm, NYS Coronavirus Hotline at 1-888-364-3065 or visit CDC's dedicated COVID-19 website at <https://www.cdc.gov/coronavirus/2019-ncov/>.

We want to remind all residents to practice common sense hygiene procedures and stay home when feeling sick. If you do have symptoms, please do not visit your health care provider without calling first. As always, in case of an emergency call 911.

The County will continue to keep you and all our residents informed during this rapidly evolving situation. Visit the County's website at [www.nassaucountyny.gov](http://www.nassaucountyny.gov) and click on the Coronavirus banner for updates.

**LAURA CURRAN**  
NASSAU COUNTY EXECUTIVE



**DR. LAWRENCE EISENSTEIN**  
COMMISSIONER  
DEPARTMENT OF HEALTH

March 11, 2020

## COVID-19 CORONAVIRUS FAQ

### What precautions should we follow?

We ask everyone to practice common sense hygiene and sanitary procedures:

- Wash your hands with soap and water
- Use hand sanitizer
- Cover your mouth when you cough or sneeze
- Stay home (and away from immune compromised individuals) when feeling sick
- Get a flu shot
- Do not wear a mask unless you are sick

### When should I visit a doctor?

Call (**DO NOT VISIT**) your health care provider if you have the following symptoms:

- Cough
- Shortness of breath
- Fever

### What do I do if I feel sick?

If you are sick, avoid contact with other people and contact your healthcare provider. Call your doctor, **DO NOT VISIT** without calling first. (In case of an emergency you still should call 911). Note: Emergency responders are trained to handle these situations if you need to be transported via ambulance.

### What is the County doing to contain the outbreak?

Department of Health Commissioner Dr. Lawrence Eisenstein and his team of over 200 in the Nassau County Health Department have been doing an outstanding job, and have working around the clock. I want to assure the public that Nassau County is on the frontlines of this outbreak and is working in every way possible to protect the health and safety of our residents.

### Is it safe to visit restaurants/businesses?

Yes, it is safe to eat in restaurants and visit businesses. At this time, Nassau County residents

#### DO NOT NEED TO:

- Limit travel within the County
  - Avoid public gatherings at this time
  - Avoid public transportation
  - Change anything about where you get your food or how you prepare it
  - Wear a face mask if you are not sick
- Face masks are only recommended if directed by a health care provider

### What are schools and hospitals doing to prepare?

The Department of Health is in constant communication with schools, health care providers and health care workers. The County does not determine whether or not schools close.

### What if hospitals run out of supplies?

In the case of a widespread outbreak our Office of Emergency Management (OEM) is coordinating with supplies and resources as needed by medical professionals with our State partners. We are asking Governor Cuomo to enact his emergency powers so that Nassau County can be allocated critical funds to assist with additional personnel, equipment and supplies, travel costs and trainings, if needed by OEM.

### Is this the most up-to-date information?

Information and guidance are fluid, please visit CDC website at [www.cdc.org](http://www.cdc.org) for the most up-to-date information.

*This FAQ will be updated as needed.*

If you have any questions, please call the  
**NYS CORONAVIRUS HOTLINE 888-364-3065**  
or call  
**NASSAU COUNTY CORONAVIRUS CALL CENTER 516-227-9570**

Nassau County Department of Health • 200 County Seat Drive, Mineola





**LAURA CURRAN**  
NASSAU COUNTY EXECUTIVE



**DR. LAWRENCE EISENSTEIN**  
COMMISSIONER  
DEPARTMENT OF HEALTH

# STOP THE SPREAD OF GERMS

Help prevent the spread of respiratory viruses like

## NOVEL CORONAVIRUS



**Wash your hands often with soap and water for at least 20 seconds.**



**Cover your cough or sneeze with a tissue, then throw it in the trash.**



**Avoid touching your eyes, nose and mouth.**



**Stay home when you are sick, except to get medical care.**



**Clean and disinfect frequently touched objects and surfaces.**



**Avoid close contact with people who are sick.**

If you have any questions, please call the  
**NYS CORONAVIRUS HOTLINE 888-364-3065**  
or call  
**NASSAU COUNTY CORONAVIRUS CALL CENTER 516-227-9570**

**Nassau County Department of Health • 200 County Seat Drive, Mineola**



Sincerely,